

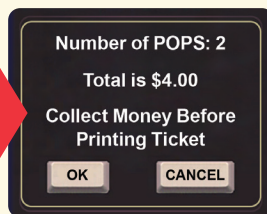
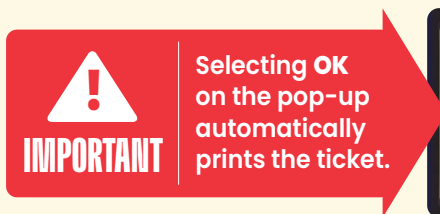


DIGITAL SELECTION SLIPS

Beginning October 6, 2026, digital Selection Slips will be available on the OLG app. Customers will be able to digitally build their **CASH POP** ticket and then scan the barcode in-store to receive a physical ticket.

HERE'S HOW IT WORKS:

1. From the Main Menu, activate the customer facing barcode reader.
2. Direct the customer to scan the barcode on their mobile device.
3. After scanning the barcode, the **following pop-up will appear on the lottery terminal**:



4. Collect payment. Select **OK** to generate ticket.



QUESTIONS AND ANSWERS

Q: *Can the barcode be scanned using the terminal's optical reader vs the customer facing barcode reader?*

A: No, the barcode cannot be scanned using the optical reader.

Q: *Will Digital Selection Slips be available for other OLG products?*

A: At this time digital Selection Slips are available only for CASH POP.

Q: *What if the digital barcode doesn't scan?*

A: Contact OLG Customer Care at 1-800-387-0104 for assistance.

Q: *Can tickets be cancelled?*

A: CASH POP tickets must be paid for before they are issued and cannot be refunded. If you must cancel a CASH POP ticket due to a printing error, please contact OLG for assistance.



**ID25 RETAILER
POLICY
REMINDER!**

Before selling, validating or redeeming OLG products, always ensure your **customer is 18 years of age or older**. If a customer appears to be under the age of 25, you must ask for a government-issued photo ID.

