## SELLING AND REDEEMING TICKETS PAYS

## \$316.4 MILLION

earned by retailers in sales and redemption commissions last year\*.

# \$1.4 MILLION

sales and redemption commissions increase over previous year\*.

## **SALES COMMISSION**

### **For Every Ticket Sold You Earn**

5% on the sale of Lotto and Sports products5% on free Lotto ticket prizes8% on the sale of INSTANT ticket products

## **REDEMPTION COMMISSION**

#### For Every Ticket Redeemed You Earn

2% on the redemption of Lotto ticket prizes3% on the redemption of INSTANT ticket prizes

## REDEEMING PRIZES UNDER \$1,000 AT RETAIL

### In 2024<sup>+</sup>, retailers shared \$47.3 million in redemption commissions.

- Prizes under \$1,000 claimed at retail can be paid in cash or to the customer's debit or credit card.
- You must pay all prizes up to \$50.
- For prizes over \$50 and up to \$999.90, you can choose to pay, based on your cash levels and store policies, to the customer's debit or credit card.
- · Redeeming all prizes under \$1,000 ensures you don't miss out on maximizing your redemption commission.
- Ensure the ticket is signed before beginning the validation.
- Tear through the barcode of each winning ticket paid out.

## **PRIZE CLAIMS**

• For prizes of \$1,000 or more, customers can visit **OLG.ca** to complete their claim online.

Customers do not require the customer receipt to claim a prize.



## MAXIMIZE YOUR POTENTIAL TO INCREASE COMMISSIONS. UPSELL LOTTERY TO ALL CUSTOMERS.

- 46% of Ontario's adult population play Lottery at least once a month.

  Test this out by asking all customers if they want any Lottery today, and see how many say yes!
- People prefer buying Lottery in-store as much as four times more than buying online or on the app.

  Take advantage of foot traffic, and upsell Lottery to all customers.
- Players typically spend \$27 every month on Lotteries.
   Point out new products and offers that your customers won't want to miss!
- Convenience and Gas are the preferred channels of purchase for Lottery.

  Keep tickets stocked and Silent Sellers free of clutter. Customers won't buy what they can't see.

### **DON'T MISS OUT ON A COMMISSION OPPORTUNITY!**

# BONUS COMMISSION STRUCTURE FOR SELLING TOP PRIZE WINNING TICKETS

LOTTO GAME	PRIZE AMOUNT	COMMISSION
LOTTO 6/49 Gold Ball Jackpot of \$10-\$68M*	\$10-\$68M	\$1,000
LOTTO 6/49 Classic Jkpt	\$5,000,000	\$1,000
LOTTARIO* ENCORE LOTTO MAX* ONTARIO 49 DAILY GRAND	Top Prizing- Winning Ticket	\$1,000
LOTTO 6/49 LOTTARIO LOTTO MAX ONTARIO 49 DAILY GRAND	Second Prize- Winning Ticket	\$500
LOTTO 6/49 \$1 Million Gold Ball Draw Winning Ticket LOTTO MAX MAXMILLIONS	\$1 Million	\$500
POKER LOTTO MEGADICE LOTTO	\$100,000 Nightly Draw Prize	\$500
LIGHTNING LOTTO	Top Prize	\$1,000
LIGHTNING LOTTO	Second Prize	\$500
TOP UP	Top Prize	\$1,000

INSTANT TICKET PRIZE AMOUNT	COMMISSION
\$2,500,000	
\$2,000,000	\$1,500
\$1,500,000	\$1,500
\$1,000,000	
\$500,000	¢1.250
\$300,000	\$1,250
\$250,000	
\$200,000	\$1,000
\$150,000	<b>V.</b> / <b>CCC</b>
\$100,000	
\$80,000	\$800
\$75,000	\$750
\$50,000	\$500
\$30,000	\$300
\$25,000	\$250
\$20,000	\$200
\$10,000	\$100
CASH FOR LIFE (\$1,000 a week for life)	\$1,250
THE BIG SPIN (Top Prize up to \$500,000)	\$1,250
THE BIGGER SPIN (Top Prize up to \$1M)	\$1,500
\$5 PLINKO (Top Prize up to \$500,000)	\$1,250
\$5 MONEY MACHINE (Top Prize up to \$250,000)	\$1,000
\$5 MONEY MACHINE \$10,000 Prize	\$100

<sup>\*</sup> For Lotto 6/49 Gold Ball Jackpot winning ticket, Lotto Max top prize-winning ticket and Lottario top prize-winning ticket, \$100 is added to \$1,000 Seller's Bonus each time the previous Jackpot is not won.