

BEST IN CLASS RETAILER

TEAMWORK MAKES THE DREAM WORK AT CNIB KIOSK!

Employees of the CNIB team in Oakville have been delivering top notch service for over 11 years! During this time, CNIB has experienced its fair share of winners and has many repeat customers who choose to buy Lottery only with CNIB!



As a team, Carol, Olive and Betty have worked seamlessly with the public, always putting their customers first in everything they do. In fact, results from their recent customer satisfaction survey had an astounding outcome with 150+ ballots submitted, all scoring 5/5, and with plenty of positive comments! The team at CNIB works diligently to ensure monthly sales targets are always met by providing outstanding customer service and staying on top of all the new Lottery products available.

CNIB team member, Olive, stated, "The best part about working here is knowing that I can brighten someone's day with efficient service and a positive attitude. The customers are very friendly. I adore knowing that I can answer any questions with confidence and accuracy to aid them."

The team at CNIB also attributes some of its success to the recently rebuilt lottery kiosk, which gives them the much-needed extra space to meet the service needs for their staff and customers.

Thank you to the staff of the CNIB kiosk for all your hard work, and congratulations on being Best in Class!